

**CONSUMER GRIEVANCES REDRESSALFORUM**  
**SOUTHERN POWER DISTRIBUTION COMPANY OF A.P LIMITED,**  
**TIRUPATI**

**This the 06<sup>th</sup> day of December' 2023**  
**C.G.No.60/2023-24/Anantapur Circle**

**CHAIRPERSON**      **Sri. V. Srinivasa Anjaneya Murthy**  
**Former Principal District Judge**

**Members Present**

**Sri. K. Ramamohan Rao**      **Member (Finance)**  
**Sri. S.L. Anjani Kumar**      **Member (Technical)**

***Between***

Sri.P.Giri Babu, D.No.28-46L,  
R.M. Chandra Sekhar Complex,  
Boyaveedhi, Anantapur.

Complainant

***AND***

1. Assistant Accounts Officer/ERO/Anantapur Town
2. Dy. Executive Engineer/O/Anantapur
3. Executive Engineer/O/Anantapur

Respondents

This complaint came up for final hearing before this Forum through video conferencing on 01.12.2023 in the presence of the respondents and the complainant remained absent and having considered the material placed by both the parties, this Forum passed the following:

**ORDER**

01. The complainant filed the complaint stating that for the last three months he received excess bill amounts for his service connection, that his premises is consisting of two rooms and one wash room and he is



utilising few electronic appliances, that usually he was receiving bills for the amount in between Rs.500/- and Rs.600/- per month but during the months April, May, June, July and November'2023 he received bills for CC charges for Rs.1,255/-, Rs.1,164/-, Rs.1,042/-, Rs.996/- and Rs.3,180/- respectively which is abnormal and requested to revise the bills.

02. The said complaint was registered as C.G.No.60/2023-24 and notices were issued to the respondents calling for their response. The respondents submitted their response stating that the development charges of Rs.2,368/- are included in the CC bill for November'2023 based on the Case No.ATP/29944/23 that was registered in January'2023 and the complainant did not prefer an appeal and also did not take steps for regularization of the load till 31.10.2023, that the premises of the complainant was inspected on 21.11.2023 and confirmed the connected load 1606 Watts (1.6 KW) and there was no provision for revising the bills as the connected load is 1.6 KW and all the CC bills including the additional load case amount were paid on 17.11.2023 by the complainant.
03. Heard the respondents through video conferencing. The complainant remained absent.



04. Now the point for determination is:

*“Whether the complainant is entitled to revision of CC bills for the months of April to July and November’2023 as prayed for?”*

05. **POINT:** Perused the entire record. We verified the CC bills pertaining to the months of April to July’2023 and found that during those months besides the consumption charges Fuel Power Purchase Cost Adjustment (FPPCA) Charges are included to the regular CC bills and that is why CC bills were issued for excess amount than compared to the previous months. So far November’2023 is concerned the respondents have collected development charges of Rs.2,368/- besides regular CC charges of Rs.812/- in view of registering of Case No.ATP/29944/23. On considering the details of the CC bills pertaining to the disputed months, this Forum satisfied that the said bills are raised correctly in accordance with the Tariff conditions issued from time to time by the Hon’ble APERC and we find no grounds to revise the said bills. Accordingly, the point is answered.


06. ***In the result***, the complaint is dismissed. There is no order as to costs.

07. The complainant is informed that if he is aggrieved by the order of the Forum, he may approach the Hon’ble Vidyut Ombudsman, 3<sup>rd</sup> Floor,

Plot. No.38, Adjacent to Kesineni Admin Office, Sriramachandra Nagar, Mahanadu Road, Vijayawada-08 in terms of Clause.13 of Regulation.No.3 of 2016 of Hon'ble APERC within 30 days from the date of receipt of this order and the prescribed format is available in the website vidyutombudsman.ap.gov.in.

Typed to dictation by the computer operator-2 corrected and pronounced in the open Forum on this 01<sup>st</sup> day of December 2023.

  
CHAIRPERSON

  
Member (Finance)  
06/12/2023

  
Member (Technical)

Documents marked

For the complainant: Nil

For the respondents: Nil

Copy to the

Complainant and All the Respondents

Copy Submitted to

The Chairman & Managing Director/Corporate Office/APSPDCL/ Tirupati.

The Hon'ble Vidyut Ombudsman, 3<sup>rd</sup> Floor, Plot

No.38, Sriramachandra Nagar, Vijayawada-08.

The Secretary/Hon'ble APERC/Hyderabad-04.

The Stock file.

